

Sample Behaviors Within Each Domain

Patient Care:
WHAT YOU DO

Gathers essential and accurate information about patients
 Prioritizes the purpose(s) of the visit
 Makes accurate diagnoses
 Prescribes appropriate therapeutic interventions
 Counsels and educates patient and families
 Incorporates prevention into care plan
 Conducts an appropriate history and physical exam
 Performs procedures well
 Orders appropriate diagnostic tests

Medical Knowledge:
WHAT YOU KNOW

Applies knowledge to patient care
 Demonstrates investigatory and analytic thinking
 Knows and applies basic sciences
 Understands a) anatomy b) physiology c) biochemistry
 d) microbiology e) pathology f) pharmacology g) neuroscience
 Understands psychology/behavioral medicine
 Understands function of surgical instruments

Practice Based Learning and Improvement:
HOW YOU GET BETTER

Reads
 Uses information technology to support own education
 Locates, evaluates and utilizes evidence-based resources
 Teaches students and other health care professionals (facilitates learning)
 Engages in continuing medical education
 Responds to feedback

Interpersonal and Communication Skills:
HOW YOU INTERACT WITH OTHERS

Writes legibly
 Considers literacy level of others
 Documents pertinent information clearly and concisely
 Uses effective nonverbal behaviors
 Possesses effective a) listening skills b) questioning skills
 Creates and sustains therapeutic relationship with patients, families, and colleagues
 Creates and sustains ethically sound relationship with patients, families, and colleagues
 Works effectively as a member of a team
 Presents a well organized and understandable case

Professionalism:
HOW YOU ACT

Responds promptly to emergencies and pages
 Reliably completes responsibilities
 Sees patients in a timely manner
 Demonstrates a) respect b) responsibility c) compassion d) integrity
 Demonstrates sensitivity and responsiveness to patients' culture, age, gender, disabilities, and sexual preferences
 Serves effectively as a consultant to other medical professionals

Systems-Based Practice:
HOW YOU WORK WITHIN THE SYSTEM

Knows how to use consultants: be a consultant
 Knows how to work with a formulary
 Understands insurance issues (HMO/Medicare)
 Bills appropriately
 Understands core business issues
 Able to use a) hospital resources well b) community resources well
 Understands medicine's role in society
 Practices cost effective health care that does not compromise quality
 Ensures access to necessary ancillary services
 Effectively coordinates care with other specialists
 Uses appropriate ICD codes and E & M codes for each patient visit